

# Community Services Payment Options

Effective September 20, 2021

## IN PERSON

To pay in person, please visit the City of Thorold Public Works Building.

**Address:**

1543 Beaverdams Road, Thorold ON L2V 1N6

**Hours of Operation:**

Monday to Friday, 8:00AM to 12:30PM **AND** 1:30PM to 4:00PM

**Payment Options:**

Credit Card (3.5% transaction fee will apply - credit card only), Debit, or Cheque

*\*\*\*City Hall can also accept debit or cheque, but not credit card\*\*\**

## ONLINE

To pay online visit: [https://ca.apm.activecommunities.com/thoroldrec/ActiveNet\\_Login](https://ca.apm.activecommunities.com/thoroldrec/ActiveNet_Login)

**Pay Personal Account Balance:**

Under "Payment Details" choose "Pay on Account"

**Pay Organization Account Balance**

Under "Organization Services" choose "List Organization Account Balance"

If you do not have an online account, or are unable to view your organization account balance please contact [community.services@thorold.ca](mailto:community.services@thorold.ca) for assistance.

**Payment Options:**

Credit Card (6% transaction fee will apply)

## BY PHONE

To pay by phone:

Call 905-227-6613 ext 403 or email [community.services@thorold.ca](mailto:community.services@thorold.ca) to make a request for staff to call and make payment. Please provide your name, phone number and payment details in your request.

**Payment Options:**

Credit Card (3.5% transaction fee will apply)

## BY CHEQUE

To pay by cheque after hours, please deposit cheque in City Hall Dropbox:

**Address:**

3540 Schmon Parkway, Thorold ON L2V 4A7

Please address the cheque to "Community Services". Be sure to include your receipt in the envelope.

Payment is due 7 days in advance of rental. Non-payment will result in rental cancellation. Transaction fees are non-refundable.

