



Job Opportunity

CITY OF THOROLD IT System Analyst

Working for City of Thorold

By joining the City of Thorold team, you will be choosing to become part of the fastest growing municipality in the beautiful Niagara region.

Working with us means a great pension, superb benefits package and a supportive and collaborative team environment. We invest in our people and prioritize creating opportunities for our employees to learn and grow in their roles.

We are proudly home to Canada Games Park, an internationally recognized and certified athletics and wellness facility. Our 300+ acres of parks and trails, two community centers, two arenas and outdoor pool are what makes Thorold the ideal place to build your career.

Position Summary

This is a non-unionized position reporting to the IT Manager, the IT Systems Analyst is responsible for corporate wide first level support to all users of computers, mobile devices, A/V systems and both on premise and hosted applications. This position prioritizes issues, identifies trends, researches and implements solutions. In addition the position is responsible for handling routine maintenance and changes to all City systems.

The City of Thorold invites you to submit your resume if you possess:

- Post Secondary education in a computer / IT related field
- Minimum three years experience providing computer support in a predominantly Microsoft-based network
- Municipal experience considered an asset
- Experience supporting a primarily Microsoft-based suite of systems
- Experience supporting financial systems considered an asset
- Experience with Linux considered an asset
- Excellent interpersonal, project/time management, analytical, communication, presentation, and troubleshooting skills
- Extensive support knowledge of Windows Operating Systems and Microsoft Office Suite
- Working knowledge of Microsoft Exchange Server and SQL Server
- Comprehensive knowledge of IT systems hardware and software
- Working knowledge of network devices such as routers, firewalls, switches, and wireless access points
- Working knowledge of Mobile Device Management solutions



- Skillful in software development utilizing programming languages such as .NET, PowerShell, Python, JavaScript, SQL, etc.
- Working knowledge of Public Key Infrastructure systems.
- Working knowledge of VMWare vSphere or other virtualization platforms
- Working knowledge of enterprise level network routers, firewalls, switches, wireless access points from for example Cisco, Juniper, HPE, etc.
- Working knowledge on the roles and maintenance of key services such as DNS, SMTP, HTTP, Active Directory, DHCP, RADIUS

The salary range for this position is **\$71,982 - \$83,328** (2021 rates) and includes a comprehensive benefits package. A job description is available on the City website at www.thorold.ca.

Interested candidates are invited to submit their resume and cover letter marked “**IT System Analyst**” to hr@thorold.ca no later than **Sunday August 28, 2022**. We appreciate all applications but please note only those selected for an interview will be contacted.

Additional Information

In accordance with the Accessibility for Ontarians with Disabilities Act, 2005 and the Ontario Human rights code, the City accommodates the individual needs of all applicants with disabilities throughout the recruitment, selection and/or assessment process. If selected to participate in the recruitment, selection and/or assessment process, please inform staff of the nature of any accommodation(s) that you may require.

Information is collected under the authority of the Municipal Freedom of Information and Protection of Privacy Act and will be used for employment assessment purposes.